

LIMITED LIFETIME WARRANTY



ZERO CLEANRANCE WOOD BURNING FIREPLACES MODELS 640/ZC40 AND HE40

SELKIRK CANADA CORPORATION, (“WE”, “US”, “OUR”) EXTENDS THE FOLLOWING WARRANTY ON THE **MODELS 640/ZC40 AND HE40 FIREPLACES**, SUBJECT TO THE CONDITIONS OUTLINED BELOW.

LIMITED LIFETIME WARRANTY:

Selkirk Canada Corporation, ("we", "us", "our") warrants that each fireplace to be free from defects in material and workmanship under normal use and service for as long as the original consumer owns the system. For products installed after October 1st, 2002, for a period of Ten (10) years from original installation, we will provide replacement product with a similar or like quality of available product, free of charge excluding any installation costs. From the Eleventh (11) through the Fifteenth (15) years we will provide replacement product to the original consumer at a cost of 75% off the published Retail Price in effect on the date the claim is received excluding any installation costs. At expiration of the Fifteen (15) year term, we will provide replacement product to the original consumer at a cost of 50% off the published Retail Price in effect on the date the claim is received excluding any installation costs.

WARNING: FAILURE TO INSTALL PRODUCTS ACCORDING TO THE MANUFACTURER’S INSTRUCTIONS WILL VOID ALL APPLICABLE WARRANTIES AND MAY RESULT IN FIRE, CARBON MONOXIDE POISONING OR DEATH.

LIMITATIONS:

REFRACTORIES

- Please inspect these pieces upon receipt of your fireplace and place a claim with the carrier if shipping damage has occurred. The side, back and hearth refractories are covered under full warranty for the first 2 years of service from date of installation.

GLASS DOORS, FIRESCREEN, LOG RETAINER, ASHPAN, SECONDARY AIR TUBE, AIR CONTROL ASSEMBLY, GASKET AND MOTOR FOR BLOWER KIT

- The tempered glass in the doors (640/ZC40) will lose some of its temper over time depending upon frequency of use and warranted for a period of 1 year from date of purchase.
- The ceramic glass (thermal breakage only), gold plating, painted surfaces, optional firescreen, wood grate, ashpan, secondary air tube are warranted for a period of 3 years from date of purchase against failure sustained in normal usage.
- The motor for the blower kit and gaskets are warranted for a period of 1 year from date of purchase against failure sustained in normal usage.

CHIMNEY SYSTEM HAS A SEPARATE WARRANTY COVERAGE.

THIS LIMITED WARRANTY DOES NOT COVER:

- (a) costs (labor or otherwise) associated with either removing a previously installed product, installing a replacement product, transportation or return of a product, or transportation of replacement product;
- (b) damage to the finish of products such as plated and painted surfaces caused by the use of improper solvents/chemicals or improper cleaning methods;
- (c) damage resulting from failure to reasonably clean, care for or maintain products in accordance with our installation instructions/recommendations;
- (d) damage (to products, appliances or structure) based on or resulting from improper installation or repair, misuse or abuse (including, but not limited to, excessive or improper operating condition), or alteration or adjustment other than in conformity with our installation instructions and specifications, whether performed by a contractor, service company, technician, or yourself;
- (e) any products that have been moved from their original installation site.
- (f) damage caused by burning fuel other than that which is specified in the installation instructions, or misapplication of the installed venting system.
- (g) damage that results from accidents such as fire, flood, high winds, “acts of God”, or any other contingency beyond our control.

CLAIM PROCEDURE:

Please direct all warranties inquiries to us in writing at the following location:

SELKIRK CANADA CORPORATION
P.O. BOX 526, DEPOT 1, HAMILTON, ONTARIO, CANADA L8L 7X6
ATTN: WARRANTY CLAIMS DEPARTMENT
FAX: (905) 662-5352 OR INFO @SELKIRKINC.COM

Notification should include a description of the product, model and serial number (if applicable) and a description of the product defect. Upon receipt of a written claim under this limited warranty and a proof of purchase or installation, at our option and in our sole discretion, we will provide replacement product with similar or like quality of available product excluding any installation costs. We reserve the right to inspect or investigate any warranty claims prior to determining whether to provide replacement product. If, as determined by us that repair or replacement of the product is not commercially practicable or cannot be completed in a timely manner, we may refund the prorated purchase price paid for the product upon verification by providing a copy of your invoice or receipt of bill of sale.

INSTALLATION INFORMATION

KEEP IN A SAFE PLACE FOR FUTURE REFERENCE

MODEL OF CHIMNEY: _____

MODEL OF FIREPLACE: _____

SERIAL NUMBER OF FIREPLACE: _____

INSTALLATION DATE: _____

DESCRIPTION OF INSTALLATION (VENTING CONFIGURATION) _____

PURCHASED FROM:


DEALER NAME: _____ ADDRESS: _____

CITY: _____ PROVINCE/STATE: _____

INSTALLED BY:

TECHNICIAN NAME: _____ ADDRESS: _____

CITY: _____ PROVINCE/STATE: _____



WARRANTY REGISTRATION

PLEASE REGISTER YOUR FIREPLACE AND CHIMNEY WITH THE MANUFACTURER.

REGISTER ONLINE: WWW.SELKIRKCANADA.COM

NAME: _____

ADDRESS: _____

CITY: _____

PROVINCE/STATE: _____ POSTAL/ZIP: _____

MODEL: _____ INSTALLATION DATE: _____

DEALER NAME: _____